

Information Technology Technician

The Village of Deerfield, Illinois (population 19,196), is a thriving and progressive community located 27 miles north of Chicago and home to both small businesses and Fortune 500 headquarters. Residents and the robust daytime population of our family-oriented community enjoy a wide variety of local events, lively shopping centers, and great dining options. Deerfield is also home to top-tier schools, parks, and a library, and it offers its residents high-quality municipal services and public safety. The vitality and small-town charm of Deerfield are carefully cultivated by a dedicated Board and municipal staff in a home-rule council/manager form of city government.

The Village of Deerfield is looking to fill an IT Technician position in the Information Technology Division of the Administration Department. The Village IT team supports Administration, Finance, Community Development, Public Works and Engineering, and the four police departments served by the Deerfield dispatch center. Reporting to the Director of IT and joining our lean and efficient IT team as a key member, the person in this role will primarily focus on providing end-user helpdesk support. Other key areas of work include user and equipment setup and provisioning, and preventive maintenance activities include patching. The new teammate will have room to grow their skills, responsibilities, and impact by having opportunities to learn through working and assisting with many types of IT systems and platforms and interacting with diverse user groups.

A qualified and ideal candidate will have at least three years' experience working in IT to build a base foundation of practical skills, and a bachelor's degree in an information technology field of study is preferred. Consideration will also be given to applicants who have multiple years of related experience and are proficient in all skills and abilities required to successfully fulfill the job duties. The ability to work efficiently and effectively both independently and in a team is critical. Also critical is excellent verbal and written communication skills and the ability to communicate technical information with non-technical individuals. A motivated individual with attention to detail, a passion for technology, a mind for problem solving, and a readiness to learn may excel in this role.

Ideal candidates will also have demonstratable hands-on experience with the following:

- Modern Windows desktop and server operating systems, Active Directory, and Group Policy
- Modern mobile device platforms, both iOS and Android
- Microsoft Office software suite and Office 365 including email
- VMware server and desktop virtualization
- Patching, imaging, and other endpoint management and endpoint protection tools
- Audio-visual equipment, office telephone systems, printers and copiers
- Small hand tools, wiring tools, testing tools
- Foundational understanding of computer networking and principles
- Foundational understanding of common IT security principles

The expected starting pay range for this position is \$72,064 – \$84,782 depending on qualifications and experience. The Village also offers a comprehensive benefits package, which includes pension (IMRF), health, dental & vision Insurance, life insurance and generous leave benefits. Partial remote work and/or condensed workweek schedules may be available to established and qualified employees. Apply on the Village's website www.deerfield.il.us/jobs or by email to hr@deerfield.il.us with "IT Technician" in the subject line. Cover letter, resume, and professional references required. Applications will be reviewed upon receipt and interviews may be scheduled immediately. All interested applicants must apply prior to November 6th. The Village of Deerfield is an Equal Opportunity Employer.